

KEN ULMAN
County Executive



WILLIAM J. MCMAHON
Chief of Police

HOWARD COUNTY DEPARTMENT OF POLICE

3410 Court House Drive, Ellicott City, MD 21043

CITIZEN SURVEY

The Howard County Department of Police is committed to providing the citizens we serve with timely, professional service. We are proud of the high ethical standards maintained throughout our history and want only to improve. Please take a few moments to complete this Citizen Survey. You may download a copy and mail it, or you may simply fill out the form and send it electronically. Either way, I request your candor and can assure you anonymity if requested. Remember that the purpose is intended to measure our effectiveness and improve our service.

Thank you,
William J. McMahon
Chief of Police

AGE

- ☐ 15-20
- ☐ 20-30
- ☐ 30-40
- ☐ 40-50
- ☐ 50-60
- ☐ OVER 60

SEX

- ☐ Male
- ☐ Female

Name of your Community/Development: _____

Name & Telephone number (optional): _____

Street Address: _____

Under what circumstances have you had contact with the Howard County Department of Police in the last three (3) years? *Please check all applicable:*

- | | |
|---|--|
| <input type="checkbox"/> Victim of a crime | <input type="checkbox"/> Foot patrol contact |
| <input type="checkbox"/> Witness to a crime | <input type="checkbox"/> Traffic accident |
| <input type="checkbox"/> Traffic stop | <input type="checkbox"/> Community meeting |
| <input type="checkbox"/> Crime prevention contact | <input type="checkbox"/> Other |



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What has been the general level of competence of police department employees with whom you have had contact?

- ☐ Very High
- ☐ High
- ☐ Medium
- ☐ Low
- ☐ Very Low

Comments:

What has been the overall attitude of officers with whom you have had contact?

- ☐ Excellent
- ☐ Very Good
- ☐ Good
- ☐ Fair
- ☐ Poor

Comments:

How do you feel about the safety and security of Howard County?

- ☐ Very Safe
- ☐ Safe
- ☐ Fairly Safe
- ☐ Very Unsafe

Comments:



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What can the Howard County Department of Police do to make you feel safer and more secure?

Thank you for taking the time to complete this survey. Your answers will be given serious consideration in making the Howard County Department of Police more accountable to the community it serves.

Please mail the completed form to:

**Howard County Department of Police
Office of Public Affairs
3410 Court House Drive
Ellicott City, MD 21043**

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